

Josh R. Srnka
UX Design and Research
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Summary

I am certified in Applied Project Management and hold a UX certification from the Nielsen Norman Group, focusing on UX team management and workshop facilitation. I am trained in facilitating design workshops to define functionality, scope, and requirements documentation. I am experienced in various design applications, such as Adobe Illustrator, QuarkXPress, Photoshop, Adobe Dreamweaver, Adobe XD, and other Adobe Creative Cloud applications. Additionally, I am skilled in using rapid prototyping tools like Axure, Figma, Miro, and Visio to enhance the design process.

Work Experience

April 2022 - Present

JRS Graphics

- I am an independent contractor offering UX team management, UX design, and UX research.

April 2018 – April 2022

Tetra Tech AMT | Oklahoma City, OK

UX Design & UX Research Manager

- Human Factors Specialist serving as UX Manager for the Federal Aviation Administration's (FAA) AMSIS project.
- Scrum Master of an Agile team of user experience designers through all stages of the product development lifecycle, including product ideation, design, user research, and usability testing.
- Planned and executed user experience studies and analyses to compare and contrast multiple interface approaches (A/B testing).
- Integrated usability principles and accessibility standards such as WCAG and ADA compliance requirements.

April 2017 – February 2018

TBC Corporation | Palm Beach Gardens, FL

Senior UX Designer

- Applied UX research analytics to provide design recommendations for improving user experiences across retail, in-store operations, POS, kiosks, tablets, and mobile products.
- Creating prototyped interactions for handoff to UX researchers, developers, and analysts.
- Provided quality UX visual design affordances, hi-fidelity graphic skins, and typography treatments as final UX assets for handoff to development for implementation.

July 2015 – April 2017

Hexaware Technologies | Washington D.C. | Twinsburg, OH

UX UI Design Lead

- Manage UX project initiatives, scrum teams, personnel, and related SDLC activities.
- Lead UX teams with cross-functional collaboration between business and engineering.
- Planned, collaborated, and designed user experience architecture diagrams (site maps, task flows) and wireframes.

May 2014 – April 2015

Diebold, Inc. | North Canton, OH

Principal Engineer

- Managed project-based scrum teams.
- Responsible for the project-based development team and delivery timelines.
- Developed new software interface designs for test markets, product pilots, and software delivery.
- Maintained SaaS application UX and UI design standards and documentation.

November 2013 – May 2014

Syntel, Inc. | Coral Springs, FL

Project Team Lead

- Project Lead managing team collaboration, UI design, implementation, and UI architecture.
- Provide UI graphic design previews in HTML / CSS browser-able previews.
- Participate and coordinate on-shore & off-shore team production projects.

April 2009 – November 2013

J4 Communications, Inc. | Medina, OH

Creative Director

- Lead designer of clientele's corporate marketing and client-facing technical solutions representative.
- Front-end web development and wireframe project design.
- Microsoft Web Server IIS and SQL configuration, setup, monitoring, and statistical reporting.
- SEO reporting, Google Analytics implementation, and development.

Professional Education

Nielsen Norman Group (NN/g), UX Certification

Akron University, Certified in Applied Project Management (CAPM)

Terra Technical College, Associate's in Graphic Design

W3 Schools certifications in HTML, CSS, and JavaScript

Adobe ColdFusion Certified